



The Speech-to-Speech (STS) Relay Service allows people with speech disabilities to communicate with others by telephone, Free!*



How does it work?

Making your own phone calls can be much easier through the California STS Relay Service, a free, federally and state mandated service!

You call the STS Service...



...and connect with an STS CA who will...



...re-voice your speech to the other person!



1. Dial 7-1-1 and request STS, or dial the dedicated California STS Service number - 1-800-854-7784. Your call will be routed to the California Relay Service STS provider.
2. Provide the telephone number of the person or business you want to call. The Communication Assistant (CA) will connect the call.
3. The CA will repeat what you say, word-for-word, to the other person on the call. The CA will be available throughout the call to assist you.
4. Call California Relay Customer Service to set up your Customer Profile to ensure the best STS experience.

This service is completely confidential and private; CAs are regulated by federal privacy laws.

*Please note that long distance charges apply to all non-local calls.

Want to know more about STS?

The STS Relay Service is provided as part of the California Relay Service (CRS). Training materials and additional are available on these websites:

- Deaf and Disabled Telecommunications Program: www.ddtp.org
- California Relay Service (Hamilton Relay): www.ca-relay.com

To make a STS call or learn more about STS, set up a Customer Profiles, store call preferences such as frequently called numbers, dial one of the following:

To reach California Speech-to-Speech Service (24/7):

English:	7-1-1	
	1-800-855-7300	(Hamilton Relay)
	1-800-854-7784	(DDTP)
Spanish:	7-1-1	
	1-800-855-7200	(Hamilton Relay)
	1-800-854-7784	(DDTP)

To reach California Relay Customer Service (24/7):

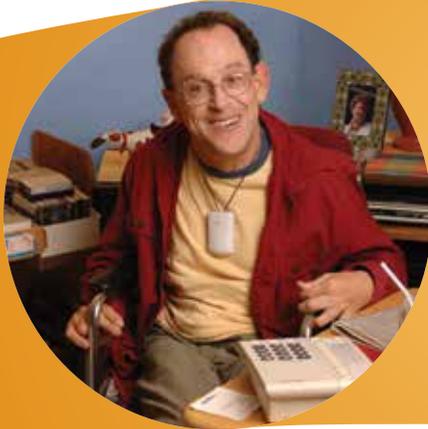
1-877-632-9095 (English) 1-877-419-8440 (Spanish)

To reach California Relay STS Training Lines (24/7):

1-877-632-9095 (English) 1-877-419-8440 (Spanish)



www.CaliforniaPhones.org and www.ddtp.org
 Programs of the California Public Utilities Commission
 Deaf and Disabled Telecommunications Program



Free Specialized Telephone Equipment and Devices for Eligible Californians



California Telephone Access Program (CTAP), a program of the California Public Utilities Commission Deaf and Disabled Telecommunications Program.



ARTIFICIAL LARYNX DEVICE*



REMOTE CONTROL SPEAKER PHONE



CORDLESS SPEAKERPHONE



HEADSET



CORDED SPEAKERPHONE WITH OUTGOING-VOICE AMPLIFIER

Make calling easier with specialized telephone equipment for callers who have a speech disability.

The California Telephone Access Program (CTAP) provides this equipment free, with a certified medical professional's approval, to California residents who have phone service.

For Free Specialized Telephone Equipment and Devices

Call 1-800-806-1191

TTY: 1-800-806-4474

國語: 1-866-324-8747

Hmoob: 1-866-880-3394

Русский: 1-855-546-7500

Español: 1-800-949-5650

粵語: 1-866-324-8754

Tiếng Việt: 1-855-247-0106

Or visit: www.CaliforniaPhones.com.

*For people who cannot speak aloud due to throat cancer surgery and/or other conditions